

Locking Hardwood Flooring Installation Instructions

GLUE DOWN / FLOAT / STAPLE / NAIL

Engineered Planks can be installed over most subfloors, and are constructed to be dimensionally stable, making them suitable for installation over all grade levels. Please review information and installation guidelines below.

JOBSITE CONDITIONS

Permanent HVAC should be on and operational for a minimum of 5 days prior to delivery, during and after installation of the flooring. The room temperature must be maintained 60 - 80° F, with relative humidity of 35 - 60%. These environmental conditions are specified as pre-installation requirements and must be maintained for the life of the engineered wood.

Basements and crawl spaces must be dry. Use of a 6mil black polyethylene membrane is required to cover 100% of the crawl space earth. Crawl space clearance from ground to underside of joist should be no less than 18" and perimeter vent spacing should be equal to 1.5% of the total square footage of the crawl space area in order to provide cross ventilation.

It is the responsibility of the installer/owner to determine if the job site subfloor and conditions are environmentally and structurally acceptable for wood floor installation. The manufacturer declines any responsibility for wood failure resulting from or connected with subfloors, subsurface, job site damage or deficiencies after hardwood flooring has been installed.

Building interiors are affected by two distinct humidity seasons – Heating and Non- Heating. Care should be taken to maintain humidity levels between **35% - 60%**

Manufacturer warranties do not cover natural expansion and contraction which results in separation between planks, or damage caused by excessively low or high humidity. Seasonal gapping is not considered a manufacturing defect.

ATTENTION: INSTALLER / OWNER'S RESPONSIBILITY TO inspect **ALL** materials carefully **BEFORE** installation. Wood is a natural product which has variations in color, tone and grain. Some variation in color is to be expected in a natural wood floor. Even though our product goes through many inspections before it leaves the factory, it is the customer and installer/owner's responsibility for final inspection prior to installation. **The warranty DOES NOT cover materials with visible defects once they are installed.**

The manufacturer will not be responsible for claims arising from flooring that has a greater range of grain/color variation than found in the showroom display samples.

The use of stain, filler, or putty stick for the correction of minor defects during installation should be accepted as normal procedure. Depending on layout, a cutting allowance of 5% is recommended, in addition to the actual measured square footage. (Diagonal, herringbone, bordered and multi-width installations may require a higher percentage)

WARNING! DO NOT MECHANICALLY CHIP OR PULVERIZE EXISTING RESILIENT FLOORING, BACKING, LINING FELT, ASPHALTIC "CUTBACK" ADHESIVES OR OTHER ADHESIVES.

These products may contain either asbestos fibers and/or crystalline silica. Avoid creating dust. Inhalation of such dust is a cancer and respiratory tract hazard. Smoking by individuals exposed to asbestos fibers greatly increases the risk of serious bodily harm. Unless positively certain that the product is a non-asbestos containing material, you must presume it contains asbestos. Regulations may require that the material be tested to determine asbestos content and may govern the removal and disposal of material. See current edition of the Resilient Floor Covering Institute (RFCI) publication "Recommended Work Practices for Removal of Resilient Floor Coverings" for detailed information and instructions on removing all resilient covering structures.

The products in this carton DO NOT contain asbestos or crystalline silica.

BASIC TOOLS AND ACCESSORIES

Broom or vacuum, chalk line, tapping block, hammer, wood flooring surface cleaner, hand or electric jam saw, power circular or miter saw, moisture meter, safety glasses, straight edge, table saw, tape measure, square, utility knife, pry bar, pull bar, wood spacers, carpenter's square. **Use a urethane based wood flooring adhesive**, if using the glue down method.

CAUTION: Don't use a rubber mallet to engage the tongue and groove system. Use a tapping block instead. A rubber mallet hitting any finished surface will cause abrasive marks (dull spots) and chipped edges.

SUBFLOOR PREPARATION AND RECOMMENDATIONS FOR ALL INSTALLATIONS

CONCRETE SUBFLOORS

New concrete slabs require a minimum of 60 days drying time before covering them with a wood floor.

Concrete subfloors must be dry, smooth (level within 3/16" in a 10' radius 1/8" in 6') and free of structural defects. Hand scrape or sand with a 20-grit #3 1/2" open face paper to remove loose, flaky concrete. Grind high spots in concrete and fill low spots with a Portland based leveling compound (min. 3,000 psi). Leveling compounds must be allowed to thoroughly cure and dry prior to the installation of wood flooring. Concrete must be free of paint, oil, existing adhesives, wax, grease, dirt and curing compounds. These may be removed mechanically but **DO NOT** use solvent-based strippers under any circumstances. The use of residual solvents can prohibit the satisfactory bond of flooring adhesives. It is important to ensure a proper bond between the adhesive and the concrete, and planks or strips. Engineered hardwood flooring may be installed on-grade, above grade, as well as below grade where moisture conditions are acceptable.

Suspended concrete must be 1 1/2" thick and meet all the other requirements noted above.

CAUTION: WOOD DUST

Cutting, sanding or machining wood products produces wood dust. While wood products are not hazardous under the OSHA Hazard Communication Standard (29 CFR 1910.1200), the International Agency for Research on Cancer (IARC) and the State of California have classified wood dust as a human carcinogen.

Precautionary Measures: Power tools should be equipped with a dust collector. If high dust levels are encountered use an appropriate NIOSH-designated dust mask. Avoid dust contact with skin and eyes.

First Aid Measures in case of irritations: Flush eyes and skin with water. If needed, seek medical attention.

LIGHTWEIGHT CONCRETE (FLOATING INSTALLATION ONLY)

Lightweight concrete with a dry density of 100 pounds or less per cubic foot is only suitable for engineered wood floors when using the floating installation method. Many products have been developed as self-leveling toppings or floor underlayments. These include cellular concrete, resin-reinforced cementitious underlayments, and gypsum-based materials. Although some of these products may have the necessary qualifications for underlayment for wood flooring installations, others do not. To test for lightweight concrete, scrape a coin or key across the surface of the subfloor. If the surface powders easily or has a dry density of 100 pounds or less per cubic foot, use only the floating installation method.

To ensure a long lasting bond, make sure that the perimeter of the foundation has adequate drainage and vapor barrier.

WOOD SUBFLOORS

SOLID WOOD SUBFLOORS

Must be minimum 3/4" (19mm) thick with a maximum width of 6" installed at 45° angle to the floor joists. For direct glue-down applications add 3/8" (9.5mm) approved floor panel underlayment.

EXISTING WOOD FLOORING

Existing engineered flooring must be well bonded / fastened. When gluing over existing wood flooring, the surface finish must be abraded or removed to allow adequate adhesive bond. Existing solid hardwood flooring that exceeds 6" in width must be covered with 3/8" (9.5mm) approved underlayment and fastened as required. Do not install over solid hardwood that has been attached directly to concrete.

Wood subfloors must be well nailed or secured with screws. Nails should be ring shanks and screws need to be counter sunk. The wood subfloor needs to be structurally sound and dry. It should not exceed 12% moisture prior to installation. If the subfloor is single layer, less than 3/4" thick, add a single cross layer for strength and stability (minimum 3/8" thick for a total minimum 1" thickness). When installing over existing wood flooring, install at right angles to the existing floor.

APPROVED UNDERLAYMENT FLOOR PANELS

PLYWOOD: Must be minimum CDX grade (exposure 1) and meet US Voluntary Product Standard PS1-07, Construction and Industrial Plywood and/or US Voluntary PS 2-04 and/or Canadian performance standard CAN/CSA 0325-0-92 construction sheathing. The preferred thickness is 3/4" (19mm) as a subfloor [minimum 5/8" (16mm)] with joist spacing 16".

ORIENTED STRAND BOARD (OSB): Conforming to US Voluntary Product Standard PS2 or Canadian performance standard CAN/CSA 0325-0-92 construction sheathing. Check underside of panels for codes. When used as a subfloor, the panels must be tongue and groove and installed sealed side down. Minimum thickness to be 23/32" (18 mm) thick when used as a subfloor.

WAFFER BOARD / CHIPBOARD: Conforming to US Voluntary Product Standard PS2 or Canadian performance standard CAN/CSA 0325-0-92. Must be 3/4" (19mm) thick when used as a subfloor. **(Floating Installation Only)**

PARTICLEBOARD: Must be minimum 40-lb. density, stamped underlayment grade 3/4" (19mm) thick. **(Floating Installation Only)**

Wood subfloors must be free of paint, oil, existing adhesives, wax, grease, dirt, urethane, varnish, etc.

SUBFLOORS OTHER THAN WOOD AND CONCRETE

NOTE: Perimeter glued resilient vinyl and rubber tiles are unacceptable underlayments and must be removed.

Terrazzo, Ceramic, Vinyl, Resilient Tile, Cork or other hard surfaces that are dry, structurally sound and level, as described above, are suitable as a subfloor for installation of engineered hardwood flooring. Terrazzo and ceramic tile must be scuffed to assure adhesion. Fill grout lines with a cementitious latex fortified leveling compound.

WARNING! Do not sand existing resilient tile, sheet flooring, and backing or felt linings. These products may contain asbestos fibers that are not readily identifiable. Inhalation of asbestos dust can cause asbestosis or other serious bodily harm. Check with local state and federal laws for handling hazardous material before attempting the removal of these floors.

SUBFLOOR MOISTURE CHECK

Engineered hardwood flooring may be used for above-, on-, and below- grade applications. On - and below-grade applications are susceptible to moisture and should be tested for moisture prior to installation in several locations within the installation area. Acceptable conditions for above-, on-, and below- grade applications are:

- Less than 3 lbs. /1000 SF / 24 hrs. on a calcium chloride test
- No greater than 4% on a Tramex Concrete Moisture Encounter Meter or equivalent electronic concrete moisture meter
- Wood substrates must have a moisture reading of no more than 12% when using an electronic pin type wood moisture meter. The difference between the moisture content of the wood subfloor and the hardwood flooring must not exceed 4%.

DO NOT INSTALL FLOORING IF MOISTURE TESTS EXCEED LIMITS NOTED ABOVE

Appropriate actions must be taken to reduce subfloor moisture. Steps could include waiting until the subfloor dries to meet specifications or use of an appropriate moisture barrier.

RADIANT HEATED (HYDRONIC) SUBFLOORS SEE APPROVED WOOD SPECIES BELOW.

APPROVED WOOD SPECIES: W. OAK / R. OAK / WALNUT

Prior to the installation of engineered hardwood flooring over a radiant heated flooring system the following guidelines must be followed in order to prevent unsatisfactory results for the flooring:

Previously noted concrete subfloor requirements apply.

It is highly recommended that the radiant heat system be designed to accept an engineered wood floor.

The floating installation method is recommended. Glue down is acceptable, if adhesive manufacturer will warrant the installation over hydronic radiant heated subfloor.

Relative humidity of the jobsite must be maintained between 25% – 60%. Use of a humidification system may be required to maintain the proper humidity level. Failure to maintain the humidity range noted can result in excessive drying of the flooring which may lead to surface checking.

The radiant heat system should be set to run at 2/3 maximum output for a minimum of 2 weeks prior to installation of flooring to further allow moisture dissipation from the concrete slab. This must be done in both warm and cold seasons.

Before installation (5 days) reduce the temperature to 65° F and maintain temperature range of 64 - 68° F during the installation.

After completion of the installation, wait 48 hours and then gradually raise the temperature of the heating system 2 - 3° F per day over a five day period until the preferred setting is reached.

CAUTION: THE FLOOR SURFACE MUST NEVER EXCEED 80° F IN TEMPERATURE.

Use of an in floor temperature sensor, as well as a separate thermostat for the individual room is required. Room temperature should not vary more than 15° F from season to season

PREPARATION

Remove all moldings and wall-base, and undercut all door casings with a hand or power jam saw using a scrap piece of flooring as a guide.

RACKING THE FLOOR

Regardless of the installation method chosen to install the floor, start by using random length planks from the carton or by cutting four to five planks in random lengths. End joints on adjoining rows should be offset by no less than 6" within the first three rows. The remaining rows should be random throughout, while making adjustments for undesirable end joint patterns. Never waste material; use the leftover pieces from the fill cuts to start the next row or to complete a row.

NOTE: When installing a pre-finished wood floor be sure to blend the wood from several cartons to ensure a good grain and shading mixture throughout the installation.

Randomly install different lengths to avoid a patterned appearance. Try to maintain a 6" minimum between end joints in adjoining rows.

GLUE DOWN INSTALLATION

There are two ways to install when using a wood flooring adhesive (wet lay; meaning to lay directly into wet adhesive and dry-lay method; meaning to allow the adhesive to flash or to tack up.) **Only use urethane based wood flooring adhesive.**

CAUTION: Whether you choose to install using the dry or wet method, follow all guidelines set by the adhesive manufacturer and the instructions below. By not adhering to the guidelines the warranty on the floor can be voided.

GENERAL GUIDELINES

1. Use cement based patch, skim coat leveling products to correct substrate imperfections.
2. Regulate temperature and humidity 72 hours before, during and after installation.
4. Install and secure starter row.
5. Spread adhesive using recommended trowel, ensuring 95 to 100% adhesive contact. **Wet lay method: press flooring firmly into adhesive immediately after troweling.**
6. Inspect the installation and remove any adhesive smudges or drops immediately per adhesive manufacturer's guidelines. NOTE: Urethane adhesive is very difficult to remove once dry and cured. Make every effort to prevent adhesive from getting on the flooring surface.
7. Clean tools while adhesive is fresh using a urethane adhesive cleaner or mineral spirits.
8. Avoid walking on the floor for at least 24 hours.
9. See adhesive manufacturer guidelines for OPEN TIME on the adhesive container.
10. Proper ventilation within the room must be provided. Use of an electric fan is recommended.

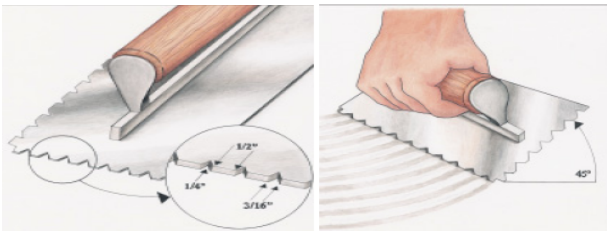
WET LAY METHOD - STEP 1

Select a starter wall. It is recommended to start the installation along an exterior wall because it's more likely to be straight and square with the room. Measure out from the wall the width of two planks plus expansion space and mark each end of the room. Snap your chalk line.



WET LAY METHOD - STEP 2

Spread the wood flooring adhesive from the chalk line to the starter wall using the recommended trowel size specified by the glue manufacturer. It is important to use the correct trowel at a 45° angle to get the correct spread of adhesive applied to the subfloor, which will produce a proper and permanent bond. Improper bonding can cause loose or hollow spots.



NOTE: Change the trowel every 2,000 to 3,000 SF due to wear down of the notches. This assures the proper spread of adhesive

DRY LAY METHOD – STEP 1

Start by selecting your starter wall and measure out from the wall the width of two planks plus expansion space; mark each end of the room and snap your chalk line.

This will allow adequate working space.

DRY LAY METHOD - STEP 2

Apply adhesive from the chalk line out 2 1/2 to 3 feet. Allow adhesive to flash as per the instructions affixed to the adhesive container.

Note: Variations in humidity may affect the flash times. Check adhesive specifications for additional information.

Secure your starter rows with a straight edge (2x4's). Install planks and fasten with straps as you continue throughout your installation. Avoid working on top of floor when installing. If you must work on top of the newly laid flooring use a kneeling board.

STEP 3

Install the first row of starter planks with the tongue facing the starter wall (see picture on page four) and secure into position. Alignment is critical and can be achieved by securing a straight edge along the chalk line (2x4's work well), or by top nailing the first row with finishing nails (wood subfloor), or adjustable spacers (concrete subfloor). This prevents slippage of the planks that can cause misalignment.

NOTE: The planks along the wall may have to be scribed and cut to fit in order to maintain a consistent expansion space since most walls are not straight.

STEP 4

Once the starter rows are secure, spread 2 1/2 to 3 feet of adhesive the length of the room. (Never lay more adhesive than can be covered in approximately 2 hrs.) Place tongue into groove of plank and press firmly into adhesive; never slide planks through adhesive. (NOTE: Do not use a rubber mallet to butt the ends of the material together as it can burnish the finish and cause marring). Use a tapping block to fit planks snugly together at side and butt ends.

Clean any adhesive off the surface before it cures using clean terry cloth towels, mineral spirits or adhesive manufacturer's glue removal product.

Use straps to hold planks securely in place as you are installing and continue the process throughout the installation.

NOTE: Never work on top of the flooring when installing with the wet lay method.

Once the remainder of the floor has been installed, go back to the beginning and remove the straight edges and spread adhesive on the remainder of the open subfloor. Allow to flash for the appropriate time and lay flooring as instructed. Remember that the planks closest to the wall may have to be scribed and cut to fit due to irregularities along the wall. Roll the floor per adhesive manufacturer's recommendations

CLEAN UP

Use clean white terry cloth towels to clean as you go along with mineral spirits. Adhesive that has cured on the surface of the flooring can be difficult to remove and will require the use of a urethane remover. Use a product that has been recommended by the adhesive manufacturer and is safe for the finish of your pre-finished engineered hardwood floor.

Light foot traffic is allowed after 12 hours but wait 24 hours after installation to remove straps or edge spacers.

FLOATING INSTALLATION

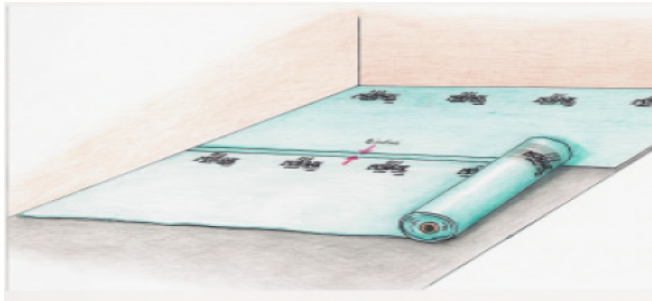
SUBFLOOR PREPARATION:

Preparation of a subfloor is more critical for a floating engineered floor than for a glue down application. The floor must be flat to 3/16" in a 10' radius. If the floor requires correction, the high areas can be ground down and the low areas may be filled by floating latex fortified Portland leveling compound. The leveling compound must be allowed to dry according to the manufacturers instructions before the floor is installed over it. The use of sand or extra padding to fill low areas is not acceptable.

Important: Do not install cabinets or walls on top of the flooring when using the floating installation method.

FLOATING FLOOR UNDERLAYMENT

Floating installation requires the use of a 2 in1 foam underlayment with an attached 6 Mil polyethylene, designed for use with engineered hardwood floating floors. Must have a minimum thickness of 1/8" and minimum 2.0lb density. Underlayment requirements are very critical in a floating installation. Excessive pad compression or compaction can cause seam failure.



FLOATING FLOOR EXPANSION SPACE:

An expansion space of at least 1/2" must be maintained around the perimeter of the room, all pipes, counters, cabinets, fireplace hearths, doorframes and any other fixed vertical objects in the room. **Doorway or archways 4 feet or less and rooms larger than a 26' X 40' are required to have a transition molding.**

GETTING STARTED

Remove all moldings / wall-base and undercut door casings.

After determining the direction to run the planks (should run parallel to the longest wall in the room), measure the width of the room. The last row of flooring should be no less than 1 1/2" wide. If the board measures less, cut the width of the starter row accordingly.

Select a starter wall. Measure out from the wall at each end, the overall width of the plank plus 1/2" for expansion. If the first row requires cutting, then proceed to measure from the wall the width of the ripped board plus the 1/2" for expansion.

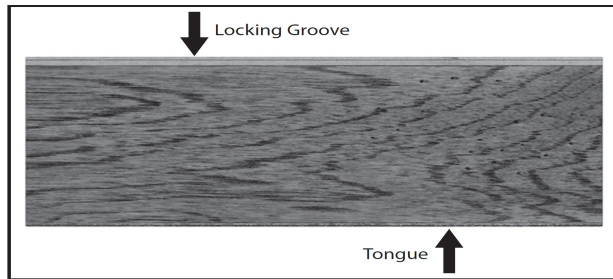
Snap a chalk line from these points.

Install underlayment. Seal seams with a clear plastic tape. Allow the poly to run 2" up the wall and trim back after installation.

Prior to installing the flooring, secure a straight edge (starter board) inside the chalk line to act as a guide and to prevent the row of planks from shifting during installation. Insert spacers at the wall to maintain the 1/2" expansion space between the flooring and the wall.

INSTALLING THE FLOOR

The installation should begin in the left hand corner of the room, moving to the right. Spacers must be used to establish the minimum 1/2" expansion space from the walls. The planks are laid with the tongue side facing the wall, which allows you to best work with the locking system.



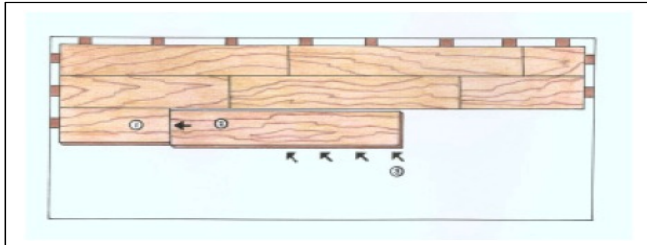
The first row starts with a full length board; working from left to right will be required when installing glueless engineered hardwood flooring. Slide the end groove of the board being installed into the end tongue of the board you previously installed. Place each plank firmly against the wall spacers. Once the first row has been set, making sure that the boards are against a firm starting point, lay out three to four rows before starting to install.

The end tongue of the second plank laid, is connected to the end groove of the first plank. Lay the rest of the boards in this manner, plank after plank, until the first row is completed. Cut the last plank accordingly and ensure that the first row is straight, using the spacers, while maintaining the 1/2" expansion space from the wall.

When possible, use leftover plank from the previous row, to begin the next row. This will help to minimize waste throughout the installation. By laying out the material beforehand, as mentioned above, you will be able to check your end seams to ensure planks are properly staggered. End joints on adjoining rows should be offset no less than 6". Proceed to align the first plank of the second row against the first plank in row one and slide into place. The next plank is aligned with the end joint of the first plank in the second row. Proceed to engage the locking groove with the tongue and drop into place as shown below. Continue laying the boards this way across the entire row. The planks will lock into each other.



The planks are now laid row after row in this sequence:



Move rows if necessary to ensure that you are not showing any undesirable joint patterns. The rest of the row's end joints should be random throughout the floor.

FLOATING FLOOR FINAL TOUCHES

Install the proper trim molding at doorways, stairs and along the walls to cover the perimeter expansion space.

Complete the job by using wood filler that coordinates with the installed engineered flooring, as required. Clean the finished floor with cleaner specifically designed for use with urethane coated wood floors.

STAPLE / NAIL DOWN INSTALLATION

TOOLS AND MATERIALS

- Drill
- Tapping Block
- Compressor
- Air Hose
- Pneumatic Stapler / Nailer
- 15 lb. Roofing Felt or Equivalent

The following stapler / nailers are recommended:

Bostitch #LHF97-125	20 ga. x 3/16" crown x 1 - 1 1/4" L
Bostich Model 2025	20 ga. x 3/16" crown x 1 - 1 1/4" L
Senco #SLS20HF	19 ga. x 3/16" crown x 1 - 1 1/4" L
Powernail 2000	20 ga. Cleat x 1 - 1 1/4" L

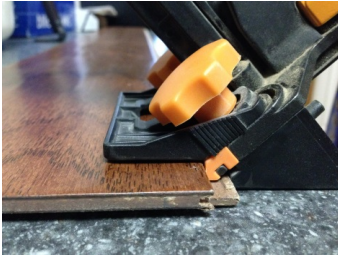
IMPORTANT: Start by setting the air compressor to 80 - 85 PSI (or follow the stapler manufacturer's suggested PSI setting). Adjust the air pressure to insure proper setting of staples. If splitting damage occurs to the bottom groove seating area, lower the air pressure. If the staples are not fully seating properly, increase the air pressure setting gradually until proper seating is achieved.

PREPARATION

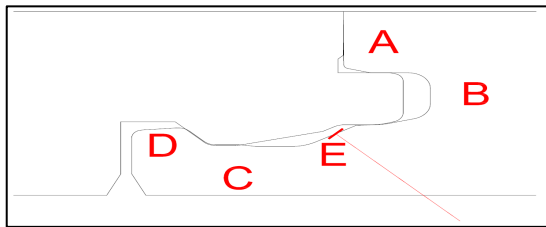
Occasional noises within the flooring are inherent to all staple/ nail-down installations and can change as environmental conditions seasonally adjust. This is not considered a manufacturing defect and is therefore not covered under our warranty. Noises can be reduced by ensuring that the subfloor is structurally sound, does not have any loose decking or joists, and is swept clean prior to installation. You should also be sure that your stapler or nailer is setting the fastener properly, not damaging the planks, and that you are using the correct nailing schedule.

When used improperly, staples/nails can damage wood flooring. If the tool is not adjusted properly the staples may not be positioned at the proper angle and cause blistering, peaking, squeaking, or cracking of the floor. Some models may require the use of an adapter to adjust for proper thickness. Test the tool on a piece of scrap material first - set the stapler/nailer flush on the groove side of the plank and install a staple/nail. Should the staple/nail penetrate too deeply reduce the air pressure; if the staple is not deep enough then increase the air pressure using an in-line regulator. The crown of the staple/nail should sit flush within the bottom of the groove to prevent damage to the flooring and to reduce squeaking. The flooring manufacturer is not responsible for damage caused by the mechanical fasteners.

PLEASE NOTE: THE PROCEDURE FOR STAPLE / NAILING WITH THE LOCKING HARDWOOD IS REVERSED FROM TYPICAL STAPLE / NAIL DOWN INSTALLATIONS. THE PLANKS WILL START WITH THE TONGUES FACING TOWARD THE STARTING WALL AND STAPLES / NAILS WILL BE SEATED INTO THE BOTTOM GROOVE EDGE OF THE PLANKS (SEE PICTURE BELOW).



Position staple / nail gun over the lip, so that staple / nail is shot in the position (Area E) of profile shown below.



Position the tool carefully, in order to avoid damage to the locking profile (lifting the tool might be required.)

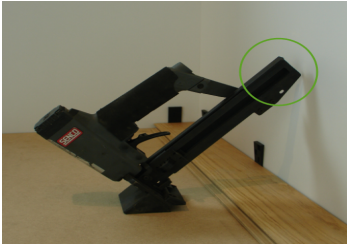


GETTING STARTED

1. After the subfloor has been properly cleaned and prepped cover the subfloor with 15lb. asphalt felt paper or equivalent. This material will help to keep the floor clean and help to impede moisture from below (there is no complete moisture barrier system for staple or nail-down applications).
2. Select a starter wall. An outside wall is best: it's most likely to be straight and square with the room. Measure out from this wall, at each end, the overall width of the plank (board width + tongue + the space needed (3/8" or 1/2") for expansion).
3. Snap a chalk line from these points, parallel to that wall.
4. Install the first row of starter planks along the chalk line and secure into position with the groove side facing away from the starter wall. Drill pilot holes through the face of the plank every 6" (in the dark grain); approximately 1" from the back edge of the board and secure planks with 1" finishing nails. Countersink nails and fill with appropriate colored wood filler – remove excess filler from surface.
5. Manually nail at a 45° angle through the groove bed 1" - 2" from the end joints and every 6" in between along the length of the starter boards (Pre-drill holes to make this easier).



Depending on the width of the flooring and the staple / nail gun model, it may be necessary to do this for the first few rows prior to using a pneumatic stapler/nailer. See photos below:



NOTE: Proper alignment is critical. Misaligned starter rows can cause side and end gaps to appear in proceeding rows of flooring.

INSTALLING THE FLOOR

6. Continue to install the flooring making sure to staple / nail 1" - 2" from the ends and every 4" - 6" in the field. Make certain the tool is adjusted properly to ensure that the fastener is at the proper angle and is flush within the nail pocket. As you continue working across the floor try to maintain a six-inch minimum space between end joints. Randomly install different lengths to avoid a patterned appearance.
7. If needed use a tapping block to help engage the boards together until the tongue-and-groove is flush and tight and no gaps are present between adjacent planks. NOTE: Never use a rubber mallet or hammer directly on the flooring to engage the tongue-and-groove. This can damage the flooring and/or finish.
8. As you approach the end wall it may be necessary to cut the width of the last row – be sure to allow for the expansion along the end wall. Once the final cuts are made set planks into place.
9. The last few rows will need to be fastened by hand. To fasten the final planks into place, you must either manually blind nail and/or face-nail through the surface on the final planks. Drill pilot holes at a 45-degree angle to the floor and blind nail using 1" finishing nails. Alternatively, drill pilot holes in the face every 6" (try to drill holes in darker portion of the wood) and install with 1" finishing nails. Countersink nails and fill with appropriate colored wood filler – remove excess filler from surface with a clean rag and proper cleaner.

COMPLETING THE JOB

- Sweep or vacuum floor
- Clean the floor with proper hardwood floor cleaner
- Install transition pieces -i.e. – Thresholds, T-moldings, Base Boards and Quarter Round. Nail Quarter Round and Base moldings to wall not the flooring.
- Inspect final floor for nicks and minor gaps – fill with appropriate color wood putty.
- Unused material should be left with owner and stored in a dry place in case of future repairs are needed.
- Use dolly and protective sheet of plywood or hardboard when moving heavy appliances or furniture across floor.

MAINTENANCE

Engineered Hardwood Floors are very easily maintained. Simply apply a cleaner made for use with urethane coated hardwood floors and a terry cloth flooring mop.

STEP ONE: Sweep or vacuum your floor regularly to remove any particles or grit that could scratch your floor. Vacuum head must be brush or felt type.

WARNING: Do not use vacuums with a beater bar or power rotary brush head, as they can damage a wood floor.

STEP TWO: Apply hardwood surface cleaner directly to the terry cloth flooring mop.

STEP THREE: Use a back and forth motion with the mop. When the terry cloth cover becomes soiled, simply replace it with a clean one. Cleaning the floor with a soiled cover could cause streaking. The covers are re-usable, so wash and dry the covers periodically as you would a normal towel.

TIPS & WARNINGS

Maintain temperature range between 60 - 80° F and an indoor relative humidity level 25% – 60% throughout the year to minimize the natural expansion and contraction of the wood.

Heating season – Low Humidity, Dry: All heating methods create dry, low humidity conditions. Humidifiers are recommended to prevent excessive shrinkage or gapping in wood floors due to seasonal periods of low humidity.

Non Heating Season and Coastal or Waterfront Areas – High Humidity, Wet: During the non heating season proper humidity levels should be maintained by using an air conditioner, dehumidifier or by turning on your forced air system periodically during the summer months.

- Sweep or vacuum regularly.
- Remove spills promptly using wood flooring cleaner and a clean white cloth.
- Never wet or damp mop your wood floors. Water can cause damage to wood flooring.
- Do not use hardwood floor cleaning machines or steam cleaners.
- Do not use oil soaps, liquid or paste wax products or other household cleaners that contain citrus oils, lemon oil, tung oil, silicon, or ammonia since these warranties do not cover damage caused by non-recommended products. Use of these and other such products will harm the long-term performance of your floor and may also affect its recoat ability.
- Place protective felt pads beneath furniture legs and feet.
- Use protective mats at all exterior entrances.
- Spiked heels or shoes in need of repair can severely damage your floor.
- Exposure to the sun and its UV rays accelerates the oxidation and aging of wood. This can cause the stain and/or wood to fade and/or to change color. We recommend that you rearrange rugs and furniture periodically so the floor ages evenly. Exotic species are more susceptible to color change during the aging process. These warranties do not cover damage from the sun and its UV rays.
- To help preserve the original look of your wood flooring, close window treatments during hours of direct sunlight and minimize excessive lighting wherever possible.
- Use area rugs in high traffic areas and pivot points.
- Keep pets nails trimmed and paws clean and free of dirt, gravel, grease, oil and stains.
- Protect your floor when using a dolly for moving furniture or appliances.

Never slide or roll heavy furniture or appliances across the floor.